

# Form Service & Warranty Claim

**DT SWISS**

*This is an electronic form  
Can be filled in electronically*

## DT Swiss RIMS

<b>Reference Number:</b>  (Do not fill in this number)	<b>Date:</b>  
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**Please Service  
Warranty Claim**

### Contact Distributor / Dealer:

Name Distributor / Dealer*:
ZIP / Address*:
Country*:
Phone*:
Fax*:
E-mail*:
Customer's name*:

**Sales receipt enclosed?**

Yes

No

**In case the rework cannot be done under warranty, do you want us to contact you for an estimation of cost prior to service the product?**

Yes

No

Rim model (e.g. XR 4.2d, EX500 etc.):
Serial number rim*:

**Please describe precisely the rim's failure by marking the box(es).**

Bad sticker quality

Deformation (ex works, misuse, etc.)

Coating damage / Corrosion

Cracks on spoke holes / Valve hole / Rim well

Bad welding / Joint

Broken / Damaged / Cracked hubshell

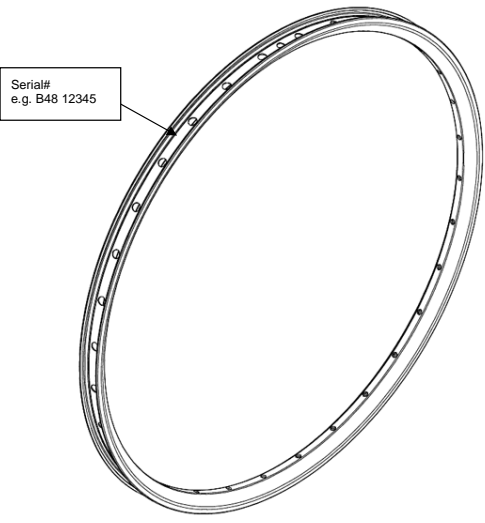
Bearing play / Worn bearings

Free wheel system damage  
(Star Ratchet or 2-Pawl system)

Strange noise while riding (creaking, etc)

Others

**Mark spot of failure in drawing to speed up your service! Thank you!**



### NOTE:

- One complete Service & Warranty Claim form must be added per service / warranty claim!
- The DT Swiss Service Center will reject incomplete Service & Warranty Claims (e.g. missing sales receipt etc.)!
- For further information please read the DT Swiss Owners Manual of this product concerning DT Swiss Warranty regulations or visit [www.dtswiss.com](http://www.dtswiss.com).